

Customer Testimonial

RideOnTrack renewed the dispatcher systems from Edelaraudtee Infrastruktuuri AS in Estonia.

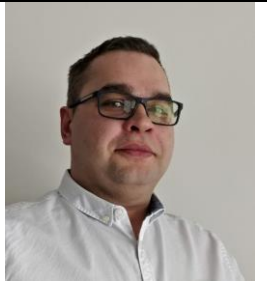
Edelaraudtee Infrastruktuuri AS is an Estonian privately-owned company part of the Edelaraudtee Group. Edelaraudtee Infrastruktuuri AS provides railway infrastructure services and traffic management to rail transport operators and rolling stock owners. Furthermore, the company provides a range of services like railway design work, construction, construction management and electrical works. Edelaraudtee Infrastruktuuri AS develops, maintains and operates 223.8 km of railway lines (Tallinn-Lelle-Pärnu and Lelle-Türi-Viljandi) including 11 railway stations and 20 passenger platforms (outside stations).

RideOnTrack is a company specialized in delivering state-of-the-art communication solutions for mission critical networks. The RideOnTrack product portfolio consist of (EIRENE) dispatching, voice recording, gateways, operational IpPbx and related applications like call centre, Transit and break-out capabilities, apps for track workers, etc. RideOnTrack has developed its own software platform, supported by software development tools and software/system testing tools, which results in drastically reduced software design cycles while maintaining the highest quality standards. RideOnTrack bvba is a privately held company under Belgian law.

In November 2017, Kauri Oras, responsible for the ICT renewal program at Edelaraudtee Infrastruktuuri AS, contacted RideOnTrack. Mr. Oras studied various dispatcher solutions from different vendors and came to the conclusion that the RideOnTrack solution showed to be most flexible to meet the Edelaraudtee Infrastruktuuri AS requirements.

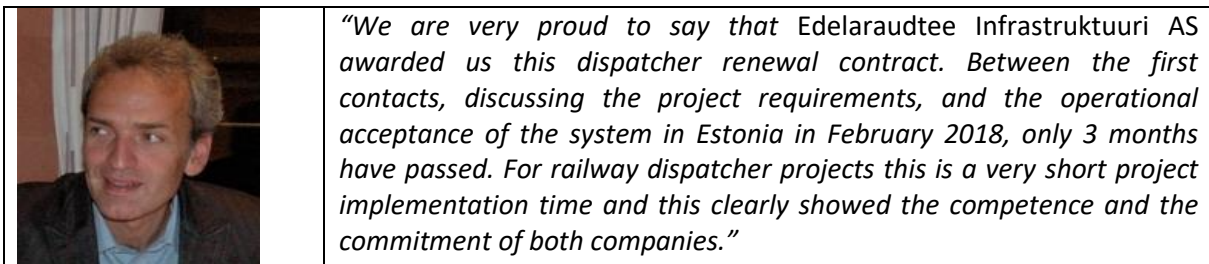
Kauri Oras, responsible for the ICT renewal program at Edelaraudtee Infrastruktuuri AS, states :

“about 2 years ago when we started upgrading our rail telecommunication network to full IP. The renewal of the dispatcher system was the last step in this renewal program. We wanted to implement a fail save virtualized solution that could be interconnected via our MPLS L3VPN (Cisco). Together with RideOnTrack we defined the requirements for this new solution, which had to replace the existing dispatcher communication system (APC-11N Russian brand) that reached end of life.”



After the detailed design process, RideOnTrack started the implementation of the project specific requirements. To minimize the impact of the introduction of the new product, RideOnTrack adapted the Graphical User Interface (GUI) to only show those functionalities as required for the customer application and made the necessary changes to integrate the product in the customer network environment.

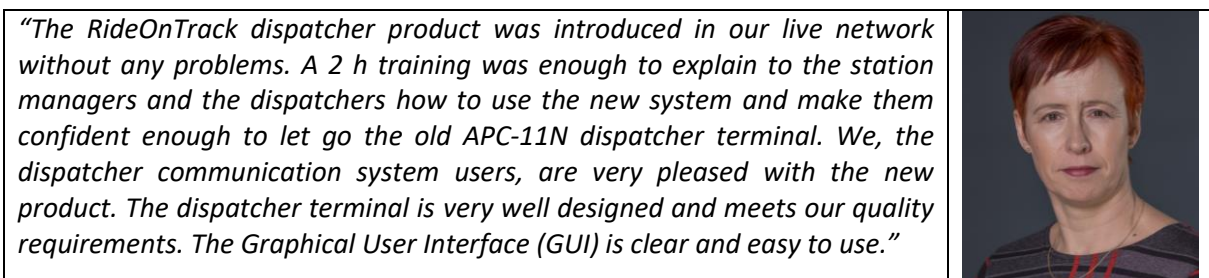
Wim Lochs, VP Sales & Marketing at RideOnTrack, states :



During the 3rd week of January 2018, Edelaraudtee Infrastruktuuri AS visited the RideOnTrack office for conducting a Factory Acceptance Test (FAT) on the dispatcher system. On Wednesday, 17th of January the FAT documents were signed without any open points and Edelaraudtee Infrastruktuuri AS was very pleased with the new DiCa dispatcher system they sourced. The customer stated that the DiCa-dispatcher terminals are easy to use, nicely designed and that the product was manufactured with "railway" quality. Also the voice recording application was very well appreciated.

After the FAT, the goods were shipped to Tallinn, Estonia. Installation of the dispatcher solution took place in February and 2 weeks after the installation the system started commercial service.

Rita Ojala, Chief Train Dispatcher at Edelaraudtee Infrastruktuuri AS , is responsible for the train traffic management and representing the dispatcher communication system users, states :



The project reached final acceptance and the 1 year warranty period started. The RideOnTrack engineers can monitor the system behaviour via a VPN-connection between the labs in Geel, Belgium and the customer equipment installed along the rail track.

Kauri Oras states : *"Our experience working with RideOnTrack was very positive. We believe RideOnTrack has a lot of domain know-how if it concerns operational communication networks for railways. Their software platform seems to be very flexibel to implement project specific changes. We hope to continue our co-operation with RideOnTrack in the future as more rail communication projects are under planning in Estonia."*



Rita Ojala
Chief Train Dispatcher
Edelaraudtee Infrastruktuuri AS



Kauri Oras
responsible ICT renewal program
Edelaraudtee Infrastruktuuri AS



Wim Lochs
VP Sales & Marketing
RideOnTrack bvba